

***Graffiti*** (singular: graffito; the plural is used as a mass noun) is the name for images or lettering scratched, scrawled, painted or marked in any manner on property.

Presented by: Lisa McKenzie, Graffiti Program Coordinator



# THE DSD TEAM

Michael Shannon, PE, CBO  
Director

## LAND DEVELOPMENT

Melissa Ramirez  
Assistant Director

Michael Dice  
Policy Administrator

Catherine Hernandez  
Administrator

Pablo Martinez, PE  
Engineering & Environmental

## PLAN REVIEW

Terry Kannawin  
Assistant Director

Richard Chamberlin, PE  
DSD Engineer

Andrew Espinoza, MCP, CBO  
Customer Svc & Permitting  
Manager

Patricia Cavazos  
BuildSA Sr. Special Projects  
Manager

## FIELD SERVICES

Amin Tohmaz, PE, CBO  
Assistant Director

Crystal Kastner, PE, CBO  
Sr. Engineer

Michael Constantino  
Administrator

Phil Laney  
Sr. Projects Manager  
Code Enforcement

Martin Ruiz  
Manager  
Code Enforcement

Danny Liguez  
Manager  
Code Enforcement

## SUPPORT SERVICES

Alma Martinez-Jimenez  
Assistant to the Director

Veronica Castro  
Fiscal Administrator

Ximena Copa-Wiggins  
Public Relations Manager

Jim Flood  
Administrator  
Training/Special Projects

# THE CODE ENFORCEMENT SECTION TEAM

Amin Tohmaz, PE, CBO  
Assistant Director

MARTIN RUIZ, DSD MANAGER

North Central Field Unit

Central Field Unit

Northeast Field Unit

East Field Unit

Southeast Field Unit

DANNY LIGUEZ, DSD MANAGER

Southwest Field Unit

West Central Field Unit

West Field Unit

Northwest Field Unit

North Field Unit

PHIL LANEY, SR. SPECIAL PROJECTS MANAGER

Boarding Home Team

Graffiti Abatement Team

JENNY RAMIREZ, CODE  
ENFORCEMENT MANAGER

Zoning Team

Neighborhood Enhancement  
Team

# GRAFFITI ABATEMENT

- BEFORE
- 2 departments: Parks and Recreation & Public Works
  - Combined efforts in 2005 = 1 million SF in 15 days
  - Consolidated in 2006:
    - 5 staff positions
    - \$300,000
    - 1.4 million SF, 4 day turnaround time
- TODAY
- 19 positions
  - \$1.2 million
  - 3.6 million SF, 3 day turnaround time
    - 50,000+ items
    - Public & private property
    - 2,500+ volunteers annually
  - Abatement
    - 13 % reactive
    - 87% proactive





# ORDINANCE

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EFFECTIVE MAY 7, 2007:

- Applies to:
  - Vacant residential and commercial
  - Rental properties
  - Amended in 2013 to include stickers as implements
- Exemptions:
  - Owner-occupied, single-family homes
  - Active commercial properties
  - Utility companies with an abatement plan



# HB 2086

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EFFECTIVE OCTOBER 1, 2009:

- City cannot require:
  - owner to remove unless City has offered free abatement **AND** they have refused in writing
  - removal of graffiti on transportation infrastructure
  - removal of graffiti when its a hazard to employee

# TYPES OF GRAFFITI



# ERADICATION

- 15 field employees
- Corridor Program
  - Major thoroughfares
  - Right of Entry form



DEVELOPMENT SERVICES DEPARTMENT - CODE ENFORCEMENT SERVICES  
San Antonio, Texas 78204-4900 | 210.207.3111 | <http://www.sanantonio.gov>

**RIGHT OF ENTRY AND WAIVER**

**INDICATORIAL FORM**  
Fill out this form online at [www.sanantonio.gov](http://www.sanantonio.gov) or by mail at 210.207.3111.

**IF YOU WANT THE CITY TO REMOVE THE SUBJECTS ON MY PROPERTY:**  
IF I DO NOT WANT THE CITY TO REMOVE THE SUBJECTS ON MY PROPERTY:

**Property Owner/Agent's Information:**  
First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_  
Phone Number: \_\_\_\_\_  
Business Name: \_\_\_\_\_

**Property Information:**  
Address Number: \_\_\_\_\_ Block Number: \_\_\_\_\_  
City: \_\_\_\_\_ County: \_\_\_\_\_ City/County Type:  Residential  Commercial

**PLEASE ANSWER THE FOLLOWING QUESTIONS:**  
 Yes  No  Other

1. What surface needs to be paved? (Check all that may apply)  
 Road  Driveway  Other

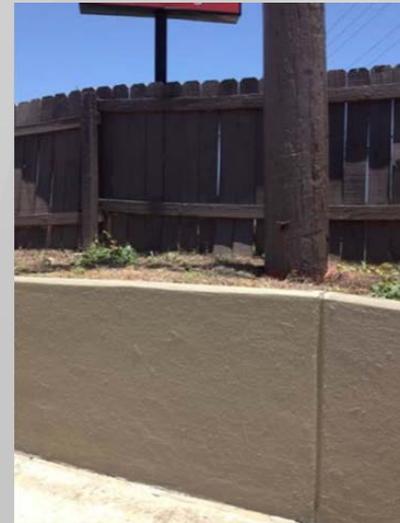
2. Do you wish to apply your own pack? (When indicator designated, the department crew shall use recycled latex paint applied free of charge.)  
 Owner will provide extra paint (If so, will need to provide paint within three days of signing this form).  
 Crew will provide paint (NOTE: Recycled paint does not match the curbline).

3. Are there any special abatement instructions?  
 No  Yes

I agree as the responsible for the property listed above and I give my permission for a City crew to remove the graffiti on my property. I understand that the paint used is recycled or color that differs from the rest of the area that was repainted. I release the City of San Antonio, its employees, its agents from any liability, claims, or demands related to the City's crew removing and painting the reported graffiti. I understand that this warranty does not cover water damage or removal of graffiti and that I will be responsible for any such damage. I understand that the City of San Antonio is not responsible for any damage to my property or to my vehicle. I understand that the City of San Antonio is not responsible for any damage to my property or to my vehicle. I understand that the City of San Antonio is not responsible for any damage to my property or to my vehicle.

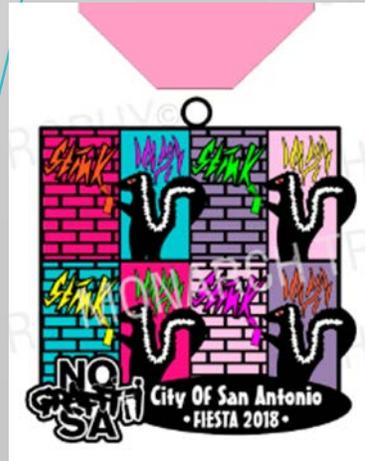
# ABATEMENT

OLD VS. NEW



# EDUCATION

- Billboards
- Bus Ads
- Movie Theaters
- Book Readings
- Annual Fiesta Medal Art Contest



**NO GRAFFITI SA**

GRAFFITI IN ACTION? CALL 207-SAPD

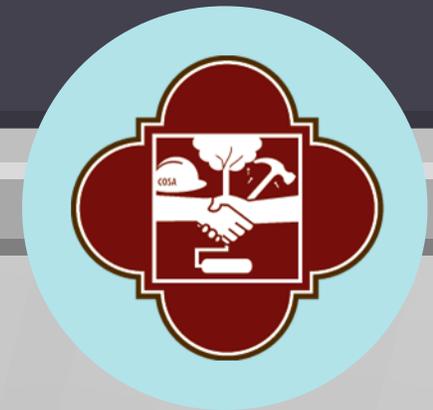
Message sponsored by City of San Antonio's Development Services Department.

**SPOT IT. REPORT IT. REMOVE IT.**

CALL 311 OR USE THE MOBILE APP. visit [sanantonio.gov/311](http://sanantonio.gov/311)

# Reporting Graffiti

- Online, self-service
- 311 free mobile app
- (210) 207-BUFF
- Graffiti in action - (210) 207- SAPD



# VOLUNTEERING

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- Mini-Wipeout
  - Groups of 10+
  - Paint and supplies provided
- Adopt a Dumpster
- Annual City Employee Volunteer Day
- Kits (with wipes for smooth surfaces) available at City council field offices

# ENFORCEMENT

## ARRESTS:

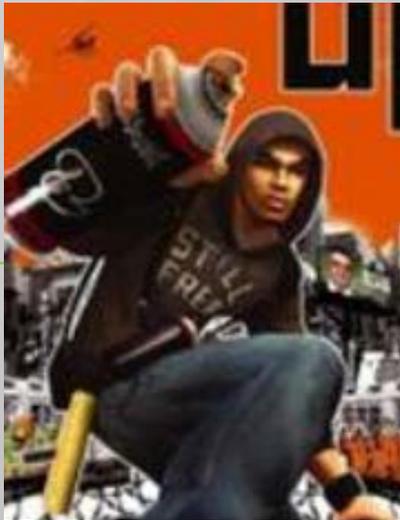
- ½ juveniles
- ½ adults
- TerminAte Graffiti (TAG) Meetings



# CHALLENGES



# CHALLENGES



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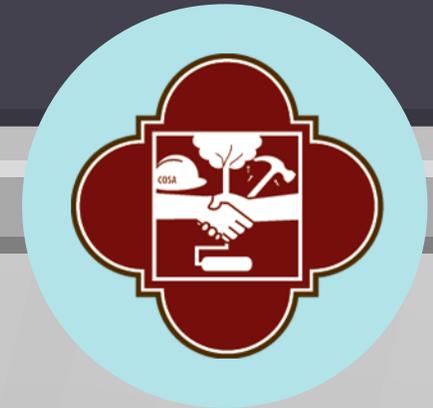


# CHALLENGES



# SOME STATS

- 90% proactivity
- 4,399,525 SF
- 59,587 sites
- 2,267 volunteers
- 101 Mini-Wipeouts
- 177 educational events
- 1 day turnaround



# INFORMATION ABOUT GRAFFITI

Graffiti costs Americans billions of dollars each year.

It hurts property values, drives away businesses, and sends a negative message about the community.

Graffiti is everyone's problem. San Antonio is our home, help to keep it clean!

CITY OF SAN ANTONIO  
RESIDENTS VISITORS BUSINESS YOUR GOVERNMENT GET CONNECTED

DEVELOPMENT SERVICES DEPARTMENT - CODE ENFORCEMENT SERVICES

## GRAFFITI

CODE ENFORCEMENT SERVICES HOME

ABOUT CODE ENFORCEMENT >

DEVELOPMENT SERVICES DEPARTMENT >

GRAFFITI >

NEWS & MEDIA >

PROPERTY USE PERMITS >

RESIDENT RESPONSIBILITIES >

RESOURCES >

SERVICES >

SA GOV SITES >

ANNUAL CARE SERVICES >

BOARDING HOMES >

DEVELOPMENT SERVICES DEPARTMENT >

HOME >

OFFICE LOCATION >

Physical Address  
City of San Antonio, Development and Business Services Center  
100 South Alamo Street  
San Antonio, TX 78204

Mailing Address  
AT&T, Code Enforcement Services  
P.O. Box 25569  
San Antonio, TX 78203-3669

Phone  
311

KEY STAFF

MIKE TORRES  
Interim Asst. Director Field Services

MARTIN RUIZ  
Development Services Mgr.

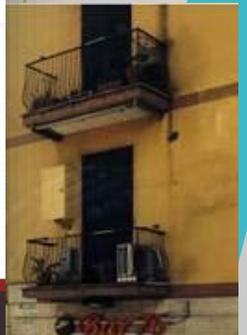
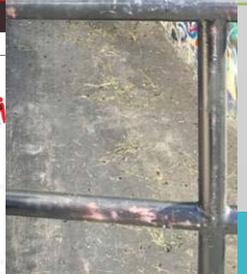
DAVEY GOSSETT  
Development Services Mgr.

KENNY BARRAZA  
Interim Sr. Special Projects Mgr.

CITY CONTACTS

- Call 311 to report graffiti on City property infrastructure
- Call 210.207.5640 (311) to report graffiti in action
- Call 210.207.8549 (24/7) for more information
- Register an issue [here](#)

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# YOU CAN HELP!

## ERADICATION

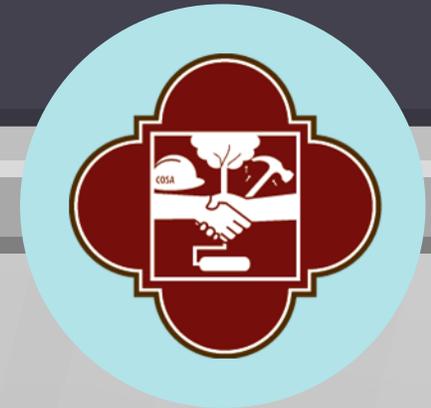
- Use the 311 App - remove within 24-48 hours
- Right of Entry form - rapid removal on private property is key to prevention
- Volunteer

## EDUCATION

- Talk to youth and adults

## ENFORCEMENT

- Graffiti in progress - 207-SAPD (it IS a CRIME).



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