FY 2023
ANNUAL REPORT
Short term rentals
The total number of permits issued in FY 2023 includes renewal applications. There are 3,240 active permits in San Antonio, of which 22% are Type 1 (owner-occupied) and 78% are Type 2 (not occupied by owner). If the application was not submitted before permit expiration date, it must be sent as a new application per the current ordinance.
In FY 2023, a total of 1,366 permits were revoked for issues like Hotel Occupancy Tax (HOT) delinquency, violation of the ordinance, change of ownership, and customer request.
REVENUES

PER ORDINANCE
All STRs are required to pay Hotel Occupancy Taxes.

Managed by the City’s Finance Department, a total of $14,366,388 has been collected to date.

DEVELOPMENT SERVICES
Development Services has collected a total of $703,118 to date.
ACTIVE STR PER COUNCIL DISTRICTS

There is a total of 3,240 active short term rentals within San Antonio city limits.
SPECIAL EXCEPTIONS

Special exceptions for short term rentals are heard by the Board of Adjustment. Since the ordinance has been in effect, 40 cases have been heard with an approval rate of 28%. None were heard in FY 2023.
ENFORCEMENT

CALL 3-1-1
All calls are forwarded to DSD's Code Enforcement Section

Complaint forwarded to STR team

Inspected within 3 days

If in violation, 10-day notice issued

If still in violation, citation issued:
• Up to $500 per day the property is in violation

Common issues reported include operating without a permit, property maintenance issues, and nuisance calls (parking, noise, etc.)

Fiscal Year 2023:

Violations reported = 346
Investigations conducted = 1,459* *includes proactive enforcement
Violations found = 947
No violations found = 512