

AT&T

1.800.246.8464

>Cabinets, huts and pedestals

Clear Channel

210.227.3451

>Billboards

CPS Energy

210.353.2222

Select prompt 2,"Other power problems", then 5, "Other"

<https://www.cpsenergy.com/en/customer-support/my-home.html>

>Utility poles, transformers, etc

Texas Department of Transportation (TxDOT)

210.623.4431

<https://www.txdot.gov/contact-us/form.html?id=>

>Highway signs, underpasses, etc

VIA Metropolitan Transit

210.362.2020

<http://www.viainfo.net/contact/#Comments>

>Bus shelters, benches, signs and VIA vehicles

REPORT

1

Graffiti in progress? Or to file a police report, contact the non-emergency police number, 210.207.SAPD [7273]. Contact partner agencies for clean-up.

City of San Antonio/311

3 Easy ways to report!

1. Dial 311 or 210.207.6000

2. Download the 311 App

3. Online at

www.sanantonio.gov/GetConnected/Services

>Graffiti on private and public property; drainage channels, curbs, sidewalks, retaining walls, traffic boxes, traffic signs and parks.

Questions? 210.207.BUFF [2833]

Graffiti terminology "buff" - to remove painted graffiti with chemicals and other instruments, or to paint over it with a flat color.



CITY OF SAN ANTONIO
**DEVELOPMENT SERVICES
DEPARTMENT**

Graffiti Prevention



The 3 R's:

1 Report

2 Record

3 Remove

RECORD

2

Take a picture of the graffiti (for homeowner's insurance and/or police report).

REMOVE

3

Remove the graffiti from your property within 24-48 hours to prevent graffiti from spreading and reoccurring. Maintaining the appearance of your neighborhood decreases crime, and increases quality of life.

Free Supplies!

Paint, rollers and frames are available by contacting the Graffiti Abatement Program (GAP) Graffiti Hotline, 210.207.BUFF [2833].

The **Community Toolshed** contains a collection of hand and gas power tools that can be used at no cost by residents, businesses, and community groups of San Antonio to clean and improve their properties. Tools include lawnmowers, leaf blowers, rakes, shovels, weed eaters, etc. Ready to beautify your neighborhood? Call 210.416.5963 to request an application and release form.



Volunteer to Wipeout Graffiti

Community Volunteer Program

Individuals can pick up a supply kit, free of charge, from their respective city council district field office. Kits include wipes for smooth surfaces, disposable gloves, napkins, and water bottle (safety vest and goggles available upon request).

Mini Graffiti Wipeout

Scheduled for groups of at least 10 volunteers. Paint, supplies and a location are provided for the 1.5-2 hour clean-ups. Community service vouchers are available upon request. Ready to sign-up? Call 210.207.BUFF[2833].

Free Paint Disposal!

Dispose properly of household hazardous waste (HHW), such as oil, paint, pesticides, anti-freeze, batteries, and household cleaners by taking them to the City's **HHW Drop-Off Center**. The HHW sites are free for City of San Antonio solid waste customers who pay an environmental fee; this fee appears on the CPS Energy bill, which must be shown to the attendant on duty, along with a picture ID.

Drop-Off Centers are at 1800 Wurzbach Parkway, and 7030 Culebra. Log on to www.sanantonio.gov/swmd/HHW for days and hours of operation.

Adopt-A-Park

A one-year commitment may include: graffiti removal, litter pick-up, small-scale gardening and landscaping, sweeping walkways, painting and tree planting and stewardship. To sign-up, please contact Parks & Recreation at 210.207.8603.

