



In the know... BuildSA Survey Feedback

We appreciate your feedback and find it invaluable! As you may remember, we sent out a survey a few weeks ago asking for your input on preferred training methods for our new Land Development online system (BuildSA). The feedback you provided was extremely insightful.

Our goal is to make sure we incorporate your survey requests into our training plan, ensuring a smooth transition for our valued customers.

Your responses will not only help guide us in preparing the training methods that will best fit your needs, they also provide an understanding of the features that are most important to you.

A few of your favorite features we captured for the Land Development online portal (BuildSA) include:

- Real-time access to the status of your application
- Make payments online using credit card or bank account
- Ability to search for any application using a parcel, address, or contact
- Electronic document submittal
- Easy and convenient access to our system 24 hours a day, 7 days a week

Registering for an account to our BuildSA online portal is not required to search for general application information; however, registering does enable customers to perform a variety of functions such as paying fees online, printing invoices, scheduling and monitoring street inspections, viewing conditions of a record, and creating applications.

Development Services is excited about transitioning to a more modern system that will help us improve efficiency, deliver transparency and increase engagement with our community. As we continue to make progress toward a launch this fall, be on the lookout for monthly status updates regarding BuildSA. In the meantime, if you have any questions or concerns please [email us](#).

Once again, thank you to all who participated in our training survey.