



Senior Living Facilities Briefing
San Antonio Housing Authority (SAHA), Resident Council President Meeting
818 S. Flores
July 31, 2019

Comments & Needed Follow-Up

Staff = 2

Attendees = 30

10:35 – 11:00

- Having problems in getting someone to respond to my work order request (complaints from multiple members)
 - SAHA representative Stephanie Rodriguez, SAHA Manager of Federal Housing Admissions & Terminations, directed members to contact property owner, and then escalate to her if maintenance issues unresolved. If still unresolved, encouraged members to contact Code.
- Overall impression from Resident Council Presidents was supportive of program & attention to this matter.
- Ms. Rodriguez indicated that SAHA would be advertising public input meetings and the survey at all multi-family properties via handouts, possibly newsletters & on the scroll of the TV in their lobbies and community rooms