

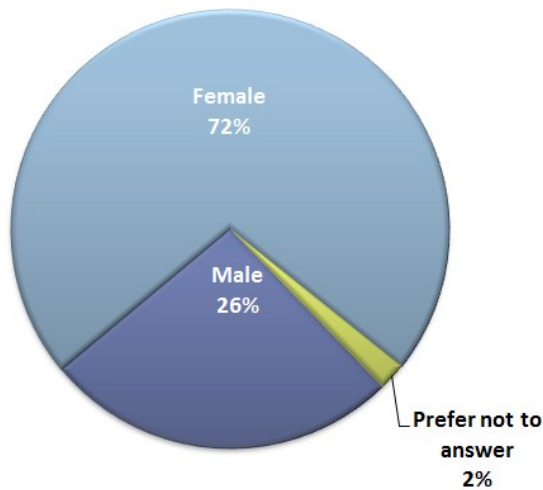
PROACTIVE INSPECTIONS FOR SENIOR LIVING FACILITIES—SURVEY RESULTS

SURVEY RESULTS

The results describe data for 990 San Antonio survey respondents. Not all respondents completed every question in the survey. Therefore, the total (n) used to calculate percentages may differ by question. The total number of respondents for each question is listed.

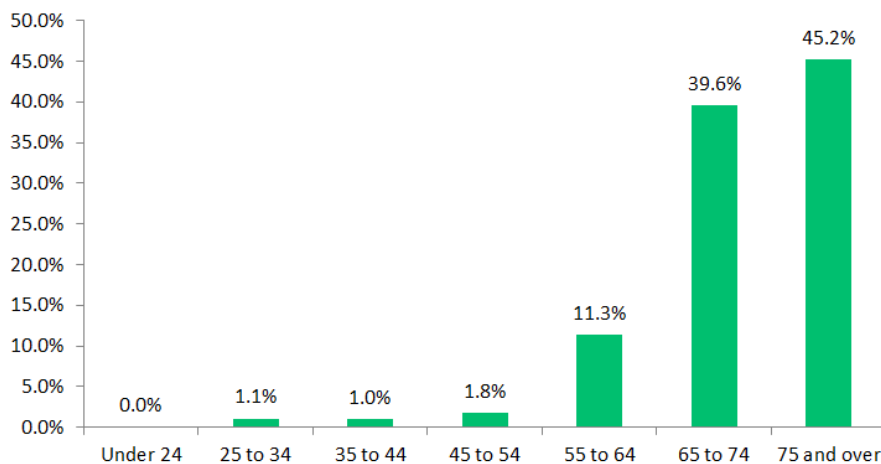
I: SURVEY RESPONDENT CHARACTERISTICS

Figure 1: Survey Respondent Gender (N=886)



85%
of respondents
were 65 years or
older

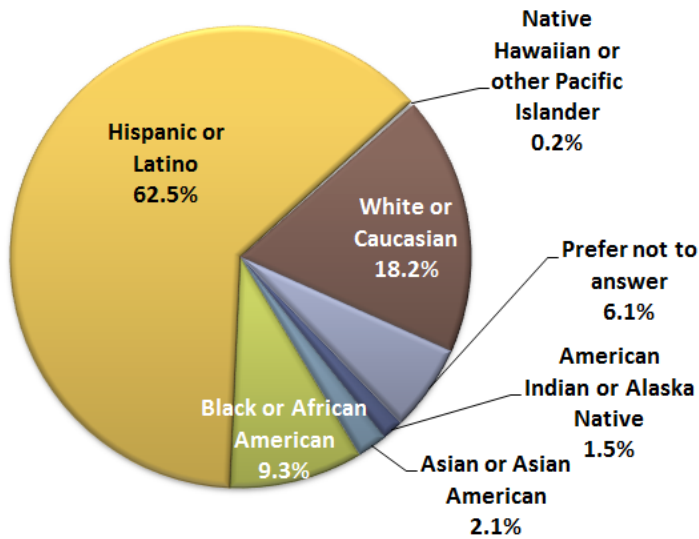
Figure 2: Survey Respondent Age (N=934)



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I: SURVEY RESPONDENT CHARACTERISTICS

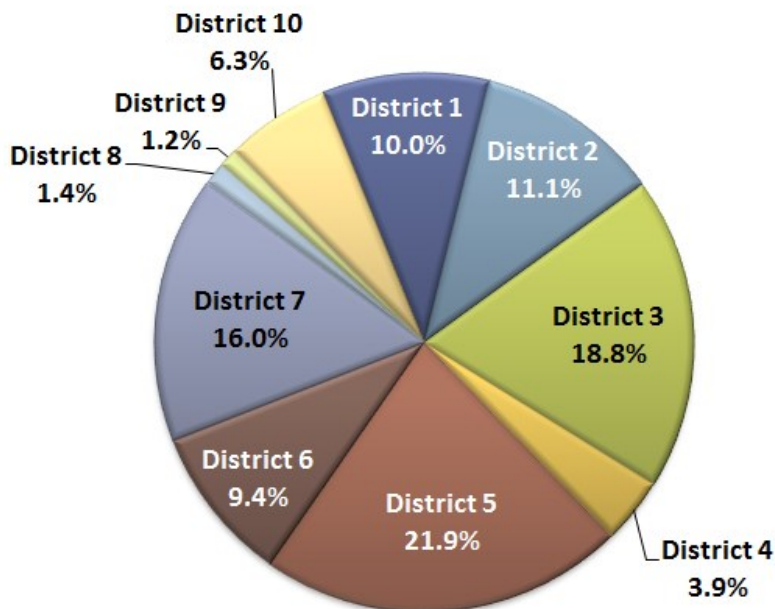
Figure 3: Survey Respondent Race/Ethnicity (N=857)



San Antonio Population (2016):

Hispanic	63.6%
Anglo	25.6%
Black	6.6%
Other	4.2%

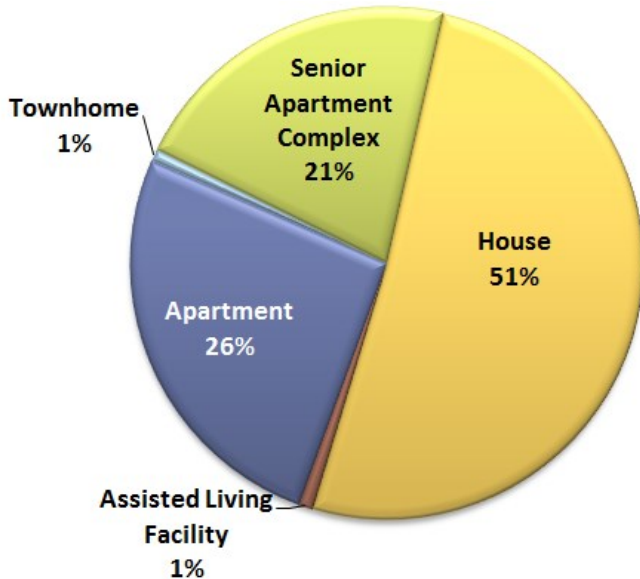
Figure 4: Survey Respondent Council District (N=862)



PROACTIVE INSPECTIONS FOR SENIOR LIVING FACILITIES—SURVEY RESULTS

I: SURVEY RESPONDENT CHARACTERISTICS

Figure 5: Survey Respondent Housing (N=673)



49%

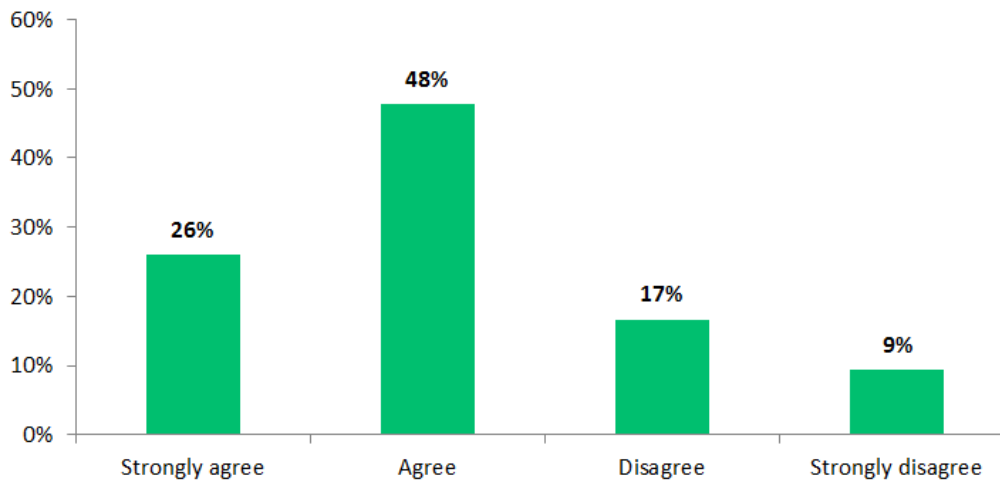
of respondents reported
living in non-single
family houses

74%

of respondents reported
it's easy to make a
repair request

II: PROACTIVE INSPECTION INPUT

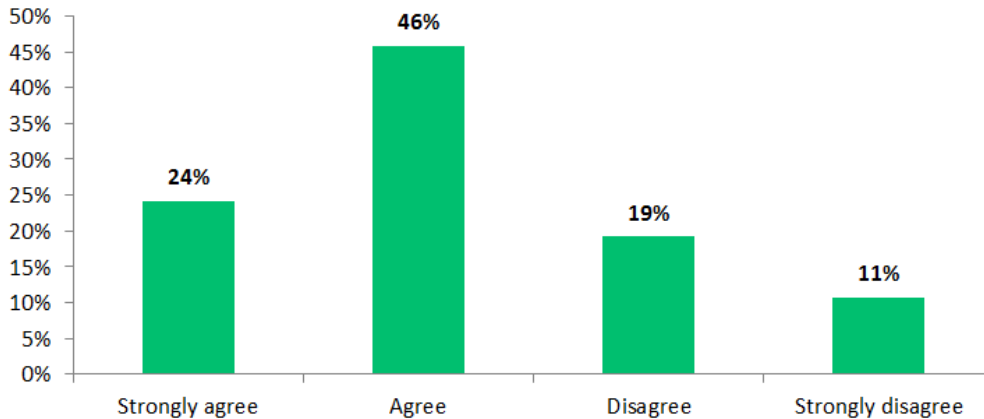
Figure 6: Rate the following statement: "It is easy to make a repair request." (N=564)



PROACTIVE INSPECTIONS FOR SENIOR LIVING FACILITIES—SURVEY RESULTS

II: PROACTIVE INSPECTION INPUT

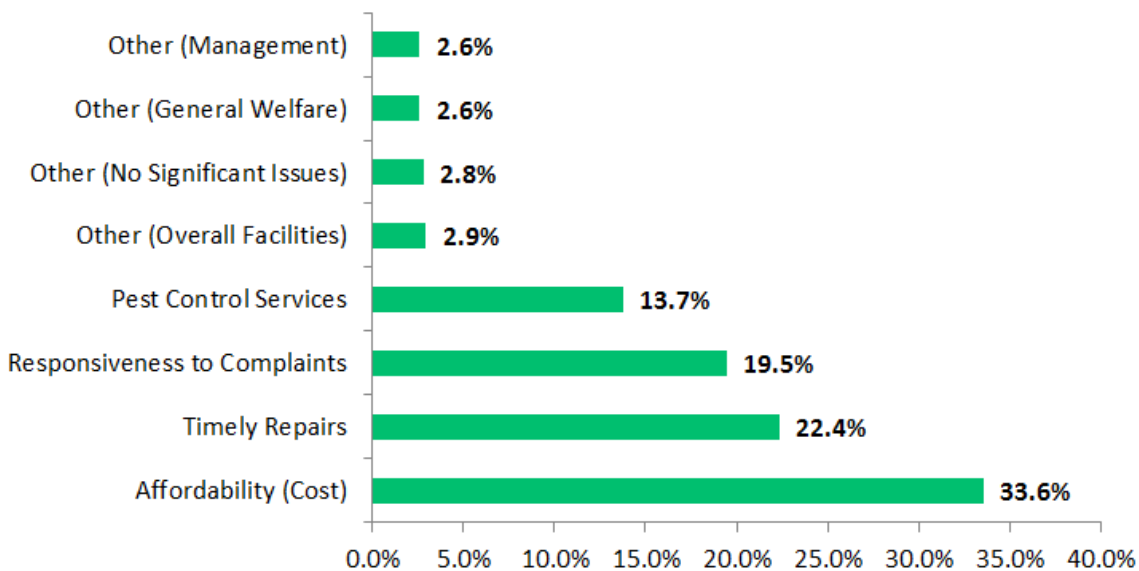
Figure 7: Rate the following statement: “When I ask for a repair, it is done quickly and the issue is fixed.” (N=557)



70%

of respondents reported repairs are made quickly and completely

Figure 8: Based on your experience, what is the most significant issue in senior living apartments? (N=822)

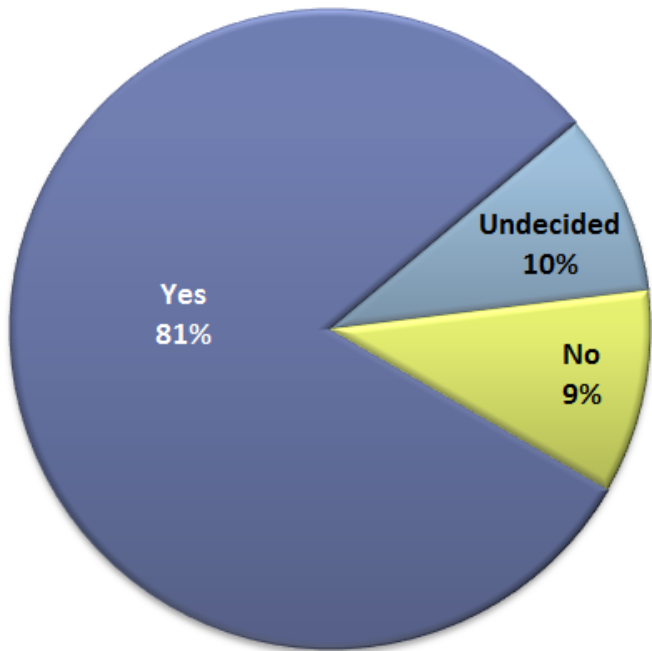


NOTE: Respondents could select more than one issue for question reflected in Figure 8.

PROACTIVE INSPECTIONS FOR SENIOR LIVING FACILITIES—SURVEY RESULTS

II: PROACTIVE INSPECTION INPUT

Figure 9: Should the City’s Code Enforcement Section create a program to proactively inspect senior living apartments, communities, and townhomes? (N=935)



81%

of respondents, minimum, reported being in favor of a proactive inspection program for Senior Apartments

76%

of respondents reported that inspections should be at least **Annual**, if not more frequent

Figure 10: How often do you think the proactive inspections should be done? (N=900)

