SURVEY RESULTS

The results describe data for 990 San Antonio survey respondents. Not all respondents completed every question in the survey. Therefore, the total (n) used to calculate percentages may differ by question. The total number of respondents for each question is listed.

I: SURVEY RESPONDENT CHARACTERISTICS

Figure 1: Survey Respondent Gender (N=886)

Figure 2: Survey Respondent Age (N=934)

85% of respondents were 65 years or older
PROACTIVE INSPECTIONS FOR SENIOR LIVING FACILITIES—SURVEY RESULTS

I: SURVEY RESPONDENT CHARACTERISTICS

Figure 3: Survey Respondent Race/Ethnicity (N=857)

- Hispanic or Latino: 62.5%
- White or Caucasian: 18.2%
- Black or African American: 9.3%
- Asian or Asian American: 2.1%
- Other: 4.2%
- Prefer not to answer: 6.1%
- Native Hawaiian or other Pacific Islander: 0.2%
- American Indian or Alaska Native: 1.5%

San Antonio Population (2016):

- Hispanic: 63.6%
- Anglo: 25.6%
- Black: 6.6%
- Other: 4.2%

Figure 4: Survey Respondent Council District (N=862)

- District 1: 10.0%
- District 2: 11.1%
- District 3: 18.8%
- District 4: 3.9%
- District 5: 21.9%
- District 6: 9.4%
- District 7: 16.0%
- District 8: 1.2%
- District 9: 1.2%
- District 10: 6.3%
I: SURVEY RESPONDENT CHARACTERISTICS

Figure 5: Survey Respondent Housing (N=673)

- 51% House
- 26% Apartment
- 21% Senior Apartment Complex
- 1% Assisted Living Facility
- 1% Townhome

49% of respondents reported living in non-single family houses.

II: PROACTIVE INSPECTION INPUT

Figure 6: Rate the following statement: “It is easy to make a repair request.” (N=564)

- 48% Agree
- 26% Strongly agree
- 17% Disagree
- 9% Strongly disagree

74% of respondents reported it’s easy to make a repair request.
II: PROACTIVE INSPECTION INPUT

Figure 7: Rate the following statement: “When I ask for a repair, it is done quickly and the issue is fixed.” (N=557)

Figure 8: Based on your experience, what is the most significant issue in senior living apartments? (N=822)

NOTE: Respondents could select more than one issue for question reflected in Figure 8.
Figure 9: Should the City’s Code Enforcement Section create a program to proactively inspect senior living apartments, communities, and townhomes? (N=935)

81% of respondents, minimum, reported being in favor of a proactive inspection program for Senior Apartments.

Figure 10: How often do you think the proactive inspections should be done? (N=900)

76% of respondents reported that inspections should be at least Annual, if not more frequent.